# The Psychology of Opinion Change

NC Performance Management Academy November 9, 2021

David Yokum bio | podcast

#### learning objectives

- Why do we struggle to reason and argue objectively?
- What can we do about it?

# motivated reasoning

#### Dartmouth vs. Princeton



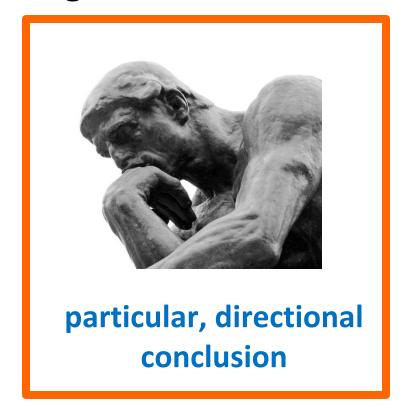
### **Motivated Reasoning**

#### basic theory

 Motivation affects reasoning by altering which cognitive processes are used for accessing, constructing, and evaluating beliefs.



accuracy



#### **Directional Motivation**

illusion of objectivity

 Attempt to rationally construct a justification for the desired conclusion.

selective perception



cherry pick memory



lopsided argument



### Selective Perception



### Selective Perception

#### experiment

#### Abortion Clinic Condition

Outside the reproductive health clinic 15 minutes before it was scheduled to open.

Scene at the entrance of clinic.

Patient approaches but

does not enter.

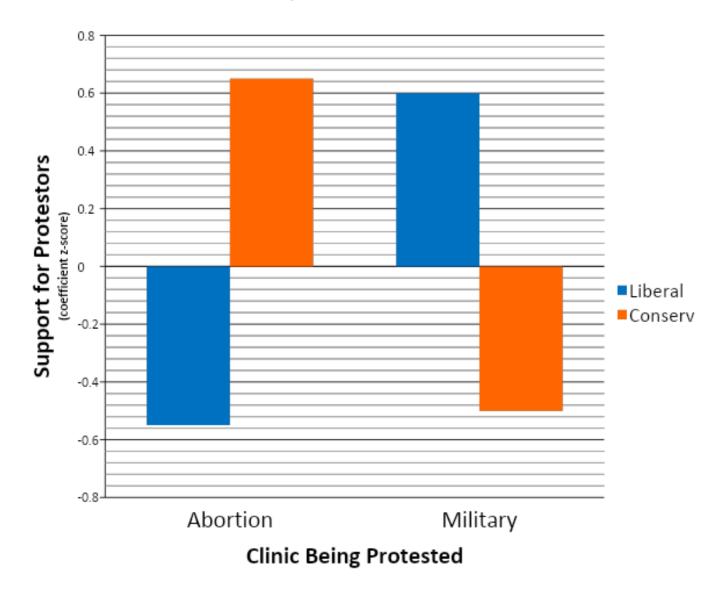
#### Recruitment Center Condition

Outside the campus recruitment center 15 minutes before it was scheduled to open.

Scene at the entrance of recruitment center. Student approaches but does not enter.

### Selective Perception

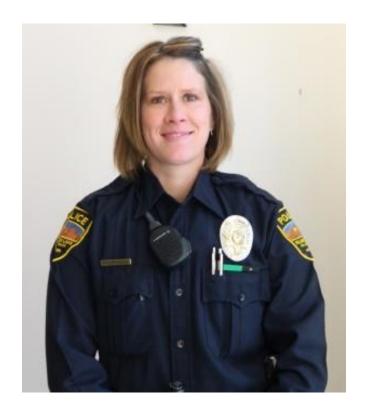
#### results



### **Cherry Pick Memory**

rules
N ≈ 350 undergraduates





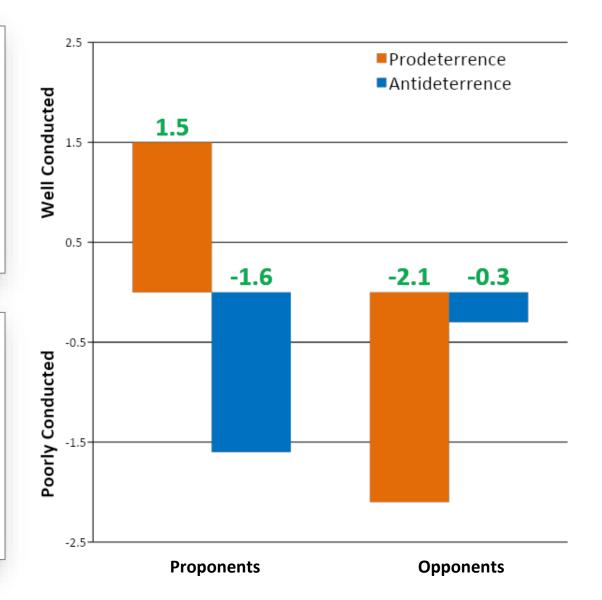
highly educated

streetwise

### Lopsided Argument

Palmer and Crandall (1977) compared murder rates in 10 pairs of neighboring states with different capital punishment laws. In 8 of the 10 pairs, murder rates were **lower** in the state with capital punishment. This research **supports** the deterrent effect of the death penalty.

Palmer and Crandall (1977) compared murder rates in 10 pairs of neighboring states with different capital punishment laws. In 8 of the 10 pairs, murder rates were **higher** in the state with capital punishment. This research **opposes** the deterrent effect of the death penalty.



### pause to discuss

### thinking with data

#### research integrity

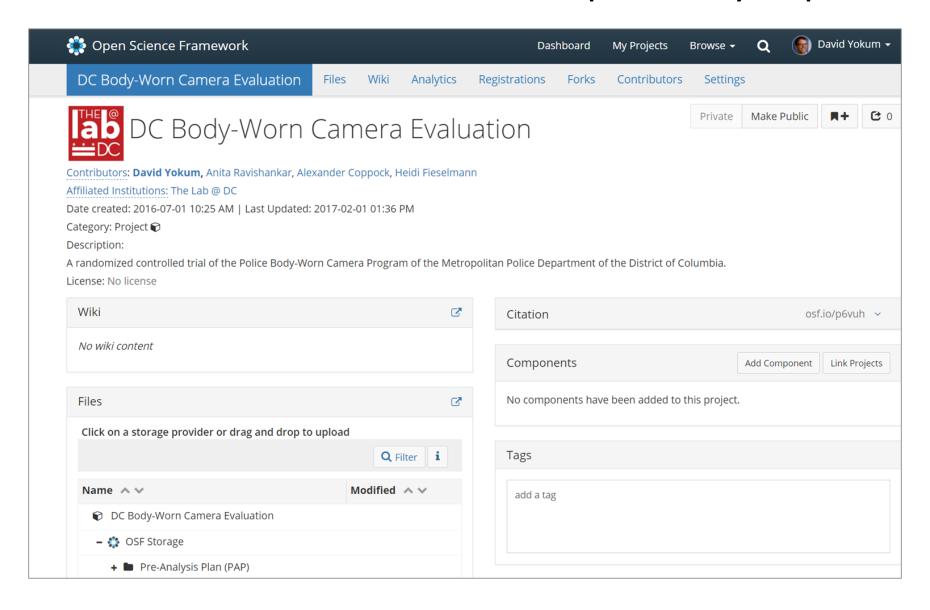
- P-hacking
- HARKing
- File drawer problem



what to do about it?

### pre-analysis plans

#### pre-analysis plans



#### benefits of pre-analysis plans

- Enhance research integrity.
- 2. Promote project management best practices.
- 3. Enhance political integrity.

#### stakeholder engagement



# Q&A and discussion

### exercise

#### practice a pre-analysis plan

You're the Mayor. Your city is piloting a new police body-worn camera program. You'll need to eventually decide whether to continue and expand funding for the entire police department.

- 1. What outcome(s) do you measure?
- 2. Which officers do you include in the study?
- How long do you collect data?
- 4. How big of an effect(s) is needed for you to decide to scale the program?

For context, let's assume you have 1,000 officers, and last year there were 968 reported use-of-force incidents (of which 9 were gun shots, 2 of which were fatal).

# Q&A and discussion