

Governor's Advisory Committee on Performance Management

September 20th, 2021

1:30 p.m. – 3:30 p.m.

Location:

Teams

Dial-in Number: +1 984-204-1487

Phone Conference ID: 899 384 572#

Meeting Agenda

<i>Item</i>	<i>Speaker</i>
A. Call to Order and Opening Remarks	<i>Charles Perusse</i>
B. Mission and Vision	<i>Brianna Van Stekelenburg</i>
C. Survey on State Government Performance Management Landscape	<i>Brianna Van Stekelenburg</i>
D. FY 2021-2023 Budget Update	<i>Charles Perusse</i>
E. Agency Spotlight: The Development and Application of IDS Systems Evaluation Project	<i>Margaret Greesens & Mary Pollard, IDS</i>
F. General Updates	<i>Erin Matteson</i>
<i>i.</i> Performance Management Academy	
<i>ii.</i> Performance Management Community of Practice	
<i>iii.</i> Case Studies	
<i>iv.</i> Strategic Plans	

Members Present:

Charlie Perusse, Senator Murdock, Representative Riddell, Representative Everitt, David Smith, McKinley Wooten on behalf of Secretary Penny, Kiernan McGorty, Kody Kinsley, Jess Englert, Kim Van Metre

Minutes:

- **1:30 pm – Chairman Perusse begins the meeting**
- **1:32 pm – Chairman Perusse opens the floor for any member announcements**
- **1:35 pm – Mission and Vision**
 - Members voted on the final mission for the Committee:
 - The mission of the Governor’s Advisory Committee on Performance Management is to advise state agencies on performance management initiatives and evidence-based policy efforts; highlight successful efforts and promising initiatives; and offer advice on relevant legislation, rules, or policies.
 - Members were provided three options to vote on for the vision. There was a tie between two of them, so a compromise version was presented for the committee to consider. The Committee voted on the version below and unanimously accepted it.
 - North Carolina state government will be nationally recognized for its culture of continuous improvement, commitment to inter-agency collaboration, and use of data, evidence, and performance management tools.
- **1:40 pm -- Survey on State Government Performance Management Landscape**
 - OSBM recommended sending out a survey to state agencies to get a better idea of the performance management landscape.
 - The survey would inform the work of the Performance Management Advisory Committee and provide a better understanding of performance management/evidence-based policy efforts across state government; bring awareness to the Committee; and help the Committee support agencies in their work on performance management and evidence-based policymaking.
 - Responses from the survey will help determine relevant and impactful projects for working groups.
 - Draft survey questions were presented during the meeting. Members were supportive of the survey and provided feedback as well as changes to some of the questions.
 - The survey will be sent out the first week of October to CFOs and Statewide Deputies. The survey is due back the last week of October. Responses will be presented at the next meeting.
- **2:00 pm – FY 2021-2023 Budget Update**
 - Chairman Perusse provided a brief budget update to members. He mentioned that North Carolina is starting to get some traction on its performance management and evidence-based policy efforts. Chairman Perusse shared that the House and Senate bills included funding for evaluation grants and the House bill included some data analytic positions.
- **2:15 pm – Agency Spotlight: The Development and Application of IDS Systems Evaluation Project**
 - The NC Office of Indigent Defense Services (IDS) presented on the Systems Evaluation Project (SEP), which is an ongoing project to measure public defense system performance at the county, district and statewide levels.
 - The long-term goal of the project is to enhance IDS’s ability to evaluate the programs that provide public defense services across the state, from public defender offices, to private rostered attorney systems, to attorney contractual agreements.

- SEP's goal is to provide empirical evidence and data to identify: best practices, systemic barriers to providing quality services and key data to inform policy decisions and propel change where needed.
- When IDS was created one position was dedicated as a Research Director, which was key in helping create this project.
- Members asked several questions after the presentation and saw value in asking agencies for more details about specific types and amounts of resources they need in the survey.
- **2:45 pm – General OSBM Updates**
 - The [Performance Management Academy](#) will be held in October. The agenda is still being finalized, but OSBM will share it with members when it is final.
 - [Performance Management Community of Practice](#) has its next meeting on November 17th.
 - As part of its work on operational excellence, OSBM has added [case studies](#) to its website.
 - Agency [strategic plans](#) are available now on the OSBM website.
- **3:00pm – Chairman Perusse adjourns the meeting**