



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**



# Performance Management Academy

## Using Data and Evidence to Develop Policy Responses to COVID-19 – *Public Data Dashboard*

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# Introductions



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# NC Department of Health and Human Services



MEDICAID



FOSTER CARE



PRENATAL  
PROGRAMS



EARLY EDUCATION



FOOD AND  
NUTRITION  
BENEFITS



REGULATION OF  
HEALTHCARE  
FACILITIES

# NCDHHS Strategic Goals

- Advance the health and well-being of North Carolinians utilizing the programmatic tools of our Department.
- Build an innovative, coordinated, and whole-person centered system that addresses medical and non-medical drivers of health.
- Turn the tide on North Carolina's opioid crisis.
- Ensure all NC children get a healthy start and develop to their full potential in safe and nurturing families, schools and communities.
- Achieve operational excellence.

# NCDHHS COVID-19 Data Goals



Data reporting balances transparency, public health, and patient privacy as we respond to the COVID-19 crisis

Data is updated consistently and used to inform state-level decisions



Data is understandable and can be used by the public to inform local decision making

Data is disaggregated to be able to identify trends among different groups (age, gender, race, ethnicity, county)



# COVID-19 Decision Making

On April 27th, NC launched its key metrics, which have been used as indicators of COVID's impact on NC, and used to inform measures to slow the spread of COVID-19

## Where We Are Today

### Trends

Trajectory of COVID-like syndromic cases



Trajectory of cases



Trajectory of positive tests as a percentage of total tests



Trajectory of hospitalizations



### Capacity

Testing



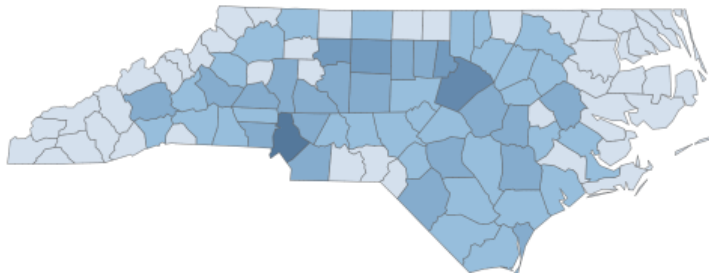
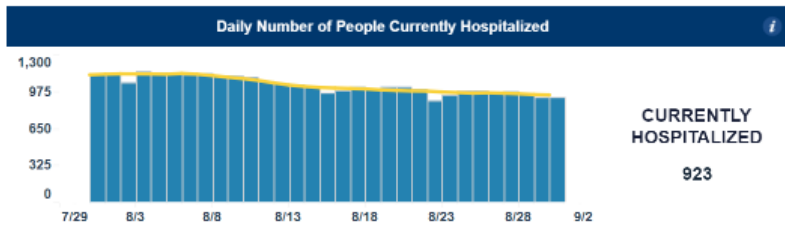
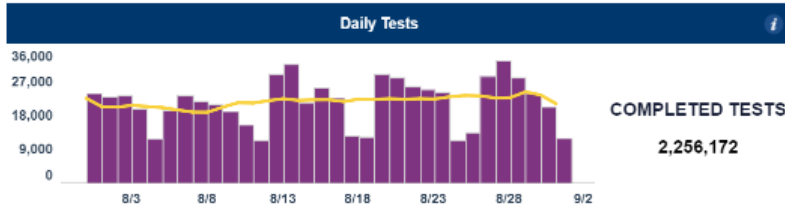
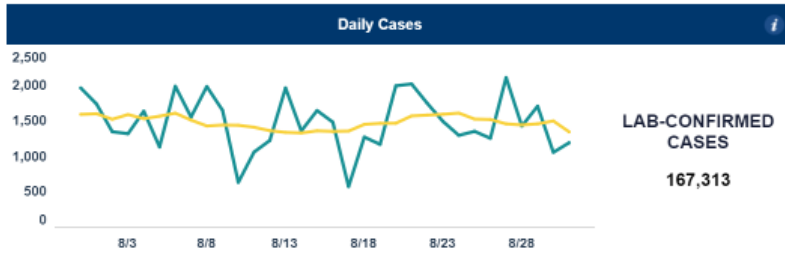
Contact Tracing



Personal Protective Equipment



# NC COVID-19 Dashboard



## Dashboard

[CLI Surveillance](#)

[Cases](#)

[Testing](#)

[Hospitalizations](#)

[Contact Tracing](#)

[PPE](#)

[Outbreaks and Clusters](#)

[Reports](#)

[About the Data](#)

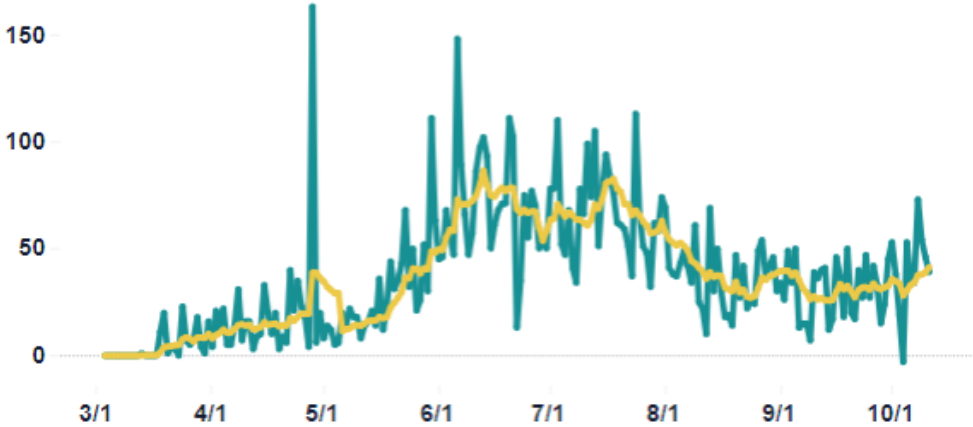
# Data can be analyzed at county level

## Daily Cases i

**Top Graph - Select By:**

- CASES by Date Reported
- CASES by Date of Specimen Collection
- DEATHS by Date of Death

Is Durham County seeing a downward trajectory over 14 days, or sustained leveling in new cases?



**TOTAL CASES**

8,265

**MOLECULAR (PCR) POSITIVE CASES**

8,257

**ANTIGEN POSITIVE CASES**

8

Molecular (PCR) positive cases represent confirmed cases, and antigen positive cases represent probable cases of COVID-19, in accordance with CDC case classification guidelines. The terms “confirmed” and “probable” are used nationally to standardize case classifications for public health surveillance but should not be used to interpret the utility or validity of any laboratory test type.

## Demographic Data - Cases

Select county:

Durham County ▼

**Durham County Cases**

8,265

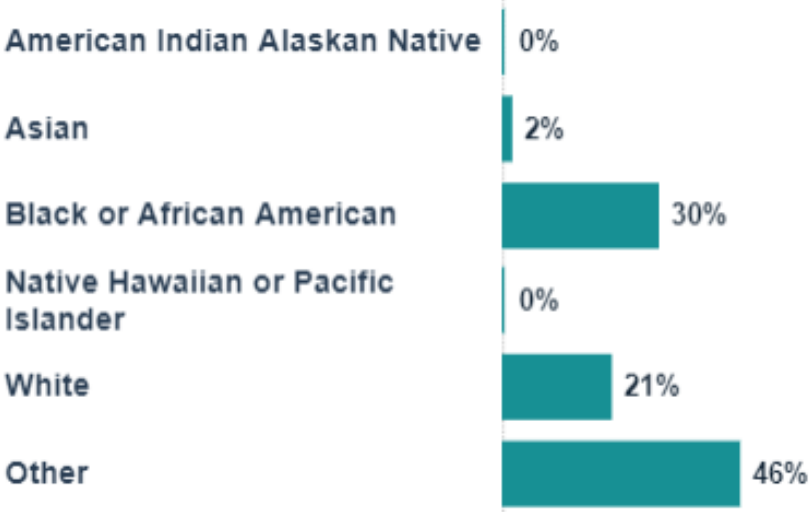
Select demographic metric:

- CASES
- DEATHS

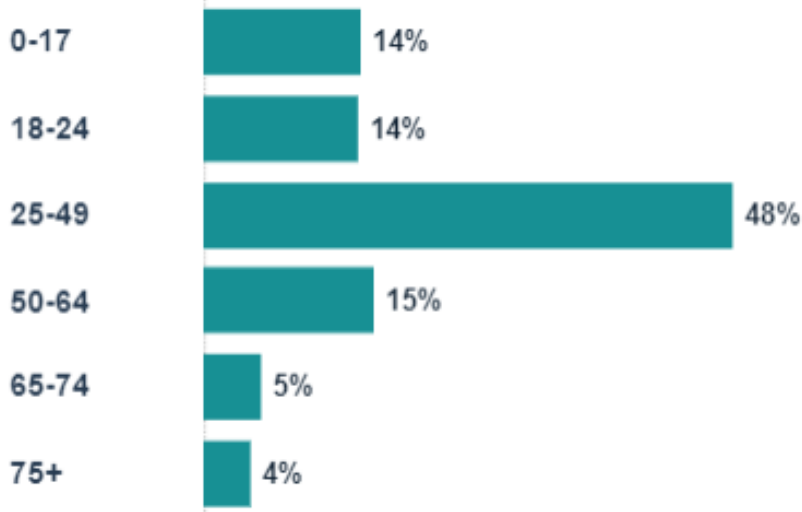


# Data is disaggregated by race, ethnicity, gender, age

## By Race



## By Age



## By Ethnicity



## By Gender



## Missing Demographic Data

Race	1,851
Ethnicity	2,148
Gender	38

# Dashboard provides explanatory notes for lay audience

## About the Data


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How does NCDHHS define and collect NC COVID-19 dashboard data?

### COVID-19 Cases and Deaths

How are cases and deaths counted in NC?

A “COVID-19 case” is a person who received a positive COVID-19 test result. People are only counted as a case once, even if they have multiple positive tests.

Starting September 25, 2020, the North Carolina Department of Health and Human Services (NCDHHS) began reporting on two new measures on the NC COVID-19 Dashboard: 1. Antigen-positive cases and deaths, and 2. Antigen tests completed. This change was made in accordance with [recently updated case classification guidelines from the Centers for Disease Control and Prevention](#) .

# NC COVID-19 Dashboard

- Consistently adding information to dashboard
  - Launched in March
  - 5/20 – launched interactive version of dashboard
  - 6/22 – added new data about outbreaks and clusters in child care and school settings
  - 7/19 – added new data about hospital capacity & trends; case and death counts searchable by county
  - 8/26 – added average turnaround time for testing
  - 9/25 – added antigen testing info (positive cases & deaths diagnosed with an antigen test, # antigen tests completed daily)
- Received A+ from [COVID Tracking Project](#)

## Current data quality grade

To help the public understand how well each state is performing, we have assigned each state a data-quality grade based on our assessment of the completeness of their reporting. [Learn more](#)



**QUESTIONS?**

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