# Proposed Program Evaluation Division 2007-2008 Work Plan



Presentation to the Joint Legislative Program Evaluation Oversight Committee



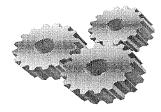
December 4, 2007

#### **Division Mission**

- Assist the General Assembly in fulfilling its responsibility to oversee government functions
- Provide an independent, objective source of information
- Evaluate whether public services are delivered in an effective and efficient manner and in accordance with the law.

G.S. 120-36.11(a)

# Division Work Planning Process



- The Joint Legislative Program Evaluation Oversight Committee, in consultation with the Division Director, establishes the work plan for the Division.
- The Division will follow the approved plan unless the Oversight Committee changes the plan by adding or deleting evaluations from the approved plan.

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#### **Work Plan Ideas**



Ideas came from a variety of sources:

- Joint Select Government Performance Audit Committee (GPAC)
- Appropriation Process
- Fiscal Research Division
- Research Division
- Evaluations conducted by NC state entities and by evaluation units in other states

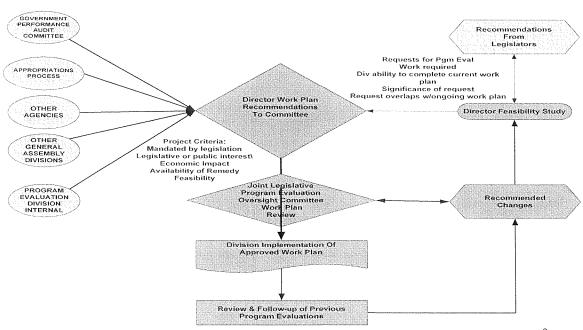
#### Work Plan Project Criteria



- Mandated by legislation
- Legislative and/or public interest
- Economic impact of potential recommendations
- Availability of Legislative remedy to address potential findings
- Feasibility

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#### **Work Plan Development Process**



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#### 2007-2008 Work Plan Recommendations for Approval

- Multi-Year Projects Enterprise initiatives to improve performance and accountability
- Short Session Evaluations –
   Complete and report these evaluations by May 2008.
- Long Session Evaluations –
   Complete and report these evaluations by January 2009.

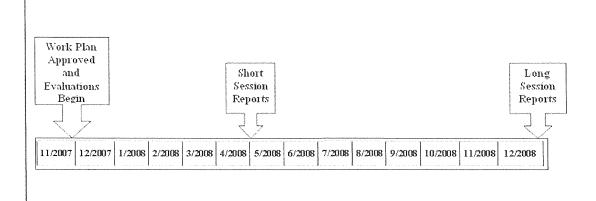




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#### **Work Plan Time Line**







#### Multi-Year Projects



#### **NC** Accountability Report

**Objective:** To develop a comparative inventory of individual services and activities of state government and develop quantitative indicators, including unit costs for measuring the activities performed by State Agencies. Recommend outsourcing pilot project.

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#### **Multi-Year Projects**

## DOT - Improving Performance and Accountability

**Objective:** To evaluate the Department of Transportation's Performance Management System to ensure that the Legislature has useful quantitative indicators and unit costs to assess the performance of the Department.



# **Short Session Evaluations**



## **Short Session Evaluations**

#### **State Personnel Administration**

**Objective:** To evaluate the effectiveness of the system for State personnel administration. Project has been outsourced to Fox Lawson & Associates.



### **Short Session Evaluations**

#### **Agricultural Research Facilities**

**Objective:** To determine the appropriate organizational structure to most effectively manage state-supported agricultural research facilities.

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## **Short Session Evaluations**

### Regional Economic Development Commissions

**Objective:** To determine the most effective governance structure for the seven regional economic development commissions and the effectiveness of state-funding for the commissions.



#### **Short Session Evaluations**

#### **Medicaid - Private Duty Nursing**

**Objective:** To evaluate the effectiveness of alternatives to optional private duty nursing services provided under the NC Medicaid Program.

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### **Short Session Evaluations**

## Vehicle Safety Inspection/Air Emissions Programs

**Objective:** To evaluate the effectiveness and efficiency of the motor vehicle safety and air emissions inspection system.



# **Long Session Evaluations**



#### **Long Session Evaluations**

## Water and Sewer Infrastructure Funding

**Objective:** To determine the effectiveness of the current allocation system for state water and sewer infrastructure funding, and to identify permanent funding alternatives for infrastructure improvements.



#### **Long Session Evaluations**

## Courts System Use of Information Technology

**Objective:** To evaluate the effectiveness of the Administrative Office of the Courts management of information technology resources.

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#### **Long Session Evaluations**

## **Enhanced Mental Health and Substance Abuse Services**

**Objective:** To evaluate the effectiveness of enhanced mental health and substance abuse services by reviewing the cost, utilization, and quality of the services provided to Medicaid recipients. Recommend outsourcing the quality review of services.



#### **Long Session Evaluations**

#### **Alcohol Beverage Control System**

**Objective:** To evaluate the effectiveness of the Alcohol Beverage Control System and identify improvement options including privatization of the system.

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#### **Long Session Evaluations**

## Policy Analysis of Education Governance in NC

**Objective:** To conduct a policy analysis of education governance in North Carolina for Pre-Kindergarten through Post-Secondary. Recommend outsourcing this project.



# **Evaluations for Future Consideration**



# **Evaluations for Future Consideration**

## Infant Mortality & Preterm Birth Prevention Programs

**Objective:** To evaluate the effectiveness of infant mortality and pre-term birth prevention efforts.



# **Evaluations for Future Consideration**

## Time to Degree and Assessment of UNC Tuition Surcharge

**Objective:** To evaluate the effectiveness of the tuition surcharges aimed at reducing the number of students who require excess hours to graduate.

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## **Evaluations for Future Consideration**

#### **Medicaid – Outpatient Pharmacy**

**Objective:** To evaluate the effectiveness and efficiency of the outpatient pharmacy program operated by the NC Medicaid.



# **Evaluations for Future Consideration**

## Alternative Funding Sources for Road Construction

**Objective:** To evaluate alternative funding mechanisms for road construction projects.

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# Questions?