Data Refresh Schedules for Worksheets I, II and III Reports

Data Refresh for Worksheet I

• Worksheet I data for reports is refreshed at the top of the hour from 8:00 a.m. to 8:00 p.m. seven days a week (Example: 8:00 a.m., 9:00 a.m., 10:00 a.m., etc.)

You will need to wait 20 minutes after the refresh cycle for the data to appear in the report. This means data entered and saved into a Worksheet I form by 9:00 a.m. should be available in the report at 9.20 a.m.

Data Refresh for Worksheet II

 Worksheet II data for reports is refreshed every 15th, 30th, 45th and 55th minute of the hour

(Example: 8:15 a.m., 8:30 a.m., 8:45 a.m. and 8:55 a.m.)

Refresh cycles are from 8.15 a.m. to 7:55 p.m. seven days a week.

So this means data entered and saved into a Worksheet II form by 8:45 a.m. will be captured by the 8:45 a.m. refresh and will display in a report you run at 8:50 a.m. (notice you will need to wait 5 minutes after the refresh cycle for the data to appear in the report.)

Data Refresh for Worksheet III

• Worksheet III reports display real time data